Oracle Customer Success Story — Landsbond der Christelijke Mutualiteiten

Landsbond der Christelijke Mutualiteiten Enhances Business Agility by Training Cross-Functional Development Teams in the Latest Java Technologies

Landsbond der Christelijke Mutualiteiten, commonly known as Christelijke Mutualiteiten (CM), is the largest health insurance fund in Belgium. It consolidates 19 regional health insurance funds including 11 Flemish, 7 Walloon, and 1 bilingual fund, and is active throughout the country. With 4.5 million members, CM serves a crucial role in the national health insurance sector, liaising between the government and its citizens, and providing a range of services including payment for emergency or outpatient treatment, and reimbursement or compensation for medical and associated expenses due to illness or injury.

Challenges

- Support the IT department in maintaining and developing an increasing number of Java applications used to administer health insurance services, by transferring knowledge to experienced in-house programmers from diverse technological backgrounds who possess deep functional skills but lack experience in object-oriented development and web-based applications

- Provide IT developers with a comprehensive, consistent training plan to boost development productivity, enhance employee engagement and collaboration, and reduce staff turnover

- Deploy a phased Java training program which includes practical scenarios specifically tailored to the needs of both CM's health insurance business and the diversity of its development teams in terms of functional and technical knowledge and experience

Oracle Customer:
Landsbond der
Christelijke Mutualiteiten
Location: Brussels, Belgium
Employees: 6.000

A WORD FROM LANDSBOND DER CHRISTELIJKE MUTUALITEITEN

"Thanks to Oracle University, my programmers are now advanced Java developers who are confident in applying that knowledge in their daily work. This has significantly boosted our options for rapidly developing applications that meet the needs of our 4.5 million health insurance customers."

**IVAN BELIS,
JAVA COACH, LANDSBOND DER CHRISTELIJKE MUTUALITEITEN**

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Results

- Increased business agility and competitiveness, enhanced internal talent base, and improved collaboration on IT projects — for example developing applications for internet-based health insurance services — by using Oracle University to deliver a multi-phased, comprehensive training package consisting of 10 Java-based courses

- Enabled the IT department to provide services to business units more rapidly, while meeting application maintenance and development needs, by boosting Java skills across several functional teams — for example by empowering junior developers to take care of basic coding so that senior staff can focus on more complex tasks

- Delivered a flexible, progressive, three-year training program — with two months between courses to allow participants to apply the new learning to their daily working lives before moving on to the next module — optimizing the employee learning experience, while continually enhancing the internal talent pool responsible for the maintenance and development of Java applications used by millions of health insurance fund members

- Provided employees with a long-term Java training plan that encourages team collaboration and talent development — increasing IT staff retention, and providing new career paths for functionally knowledgeable developers whose technical expertise was becoming increasingly outdated due to the growing need in the health insurance services industry for web-based applications

ABOUT ORACLE UNIVERSITY
As one of the largest training organizations in the world, Oracle University accelerates customer adoption of Oracle technologies through flexible digital and in-class training solutions. By supporting the shift to Cloud, Oracle University prepares the current and coming workforce to embrace and master the critical technologies that will shape the future. Gained knowledge and skills are validated through the Oracle Certification Program. To find out more and view the complete training and certification offering, visit education.oracle.com

Why Oracle University

"We chose Oracle for its ability to provide multi-year partnerships, high level of Java expertise, top quality training staff, and a consistency that other training vendors could not provide. Oracle was also able to tailor its courses to suit the needs of our business and the diversity of our staff." said Ivan Belis, Java Coach, Landsbond der Christelijke Mutualiteiten

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